

Enabling Client-based Assessment of Quality of Integrated Care for both Adults and Children

Michael Rigby¹, Maria Brenner², Manna Alma³, Kinga Zdunek⁴, Mitch Blair¹,

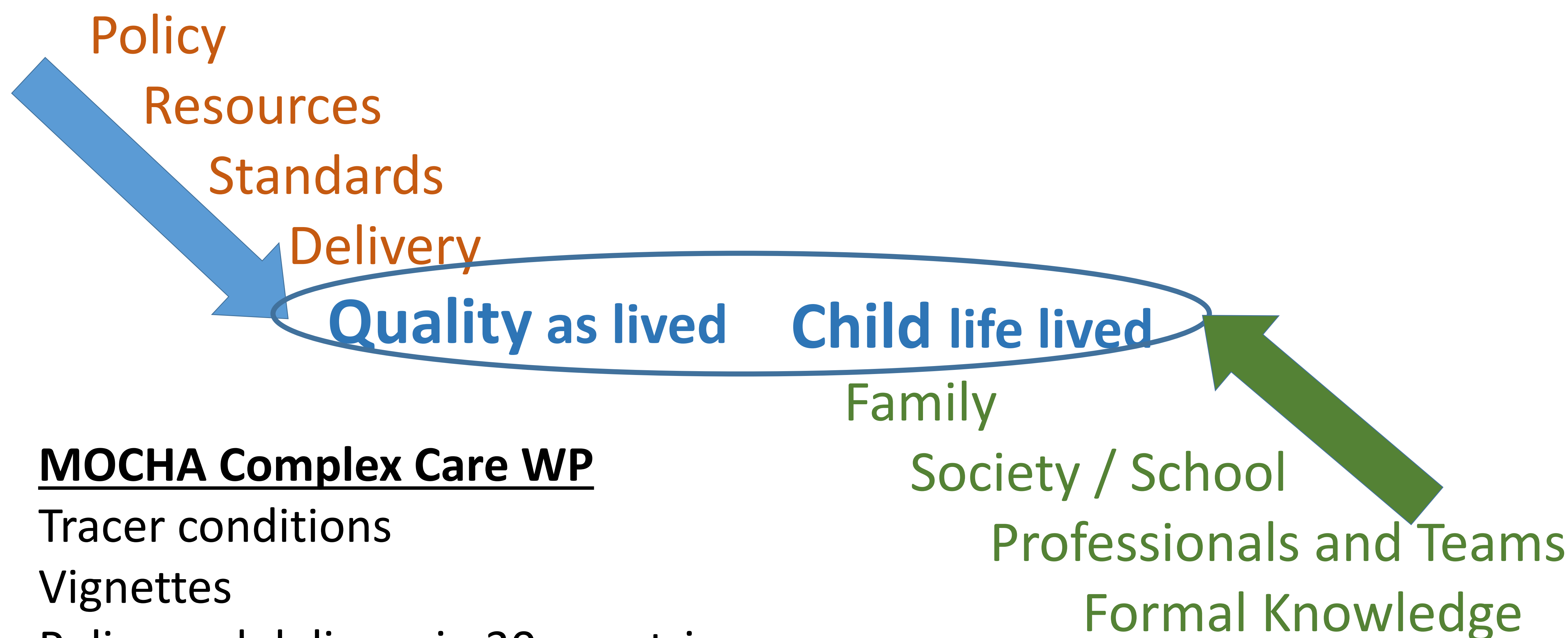
1. Imperial London College, London, United Kingdom

2. Trinity College Dublin, Dublin, Ireland

3. University Medical Centre Groningen, Groningen, Netherlands

4. Medical University of Lublin, Lublin, Poland

Models of Child Health Appraised - Assessing Primary Care for Children across Europe
 30 Countries (EU and EEA) | € 6.8m project | 20 Scientific partners



MOCHA Complex Care WP

Tracer conditions
 Vignettes
 Policy and delivery in 30 countries

INTEGRATE Project Principles

Service Users
 Engagement
 Coordination
 Communication
 Delivery

DIPEX

Patient experiences
 Interviews of children and parents
 Quality values; determinants
 5 countries for MOCHA

Generic Key Issues

Child (and parent / carer) at centre
Respect and Autonomy – voice and choice
Listening – child knows what is happening
Integration – one support set, not multiple
Quality is subject feels, life lived
Communication – open, two-way, including all
Training – not least in listening, adjusting, sharing
Best Practice as baseline, to be adapted / applied
Evidence, Knowledge – all seek and share
Quality is life experience, not tick-list

Visit: www.childhealthservicemodels.eu to follow project

Corresponding author: Professor Michael Rigby, Section of Paediatrics, Department of Medicine, Imperial College London.
 m.rigby@imperial.ac.uk



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Models of Child Health Appraised
 (A Study of Primary Healthcare in 30 European countries)